

RFP Addendum

Questions will be broken down into categories that relate to each other.

All quantities and configurations provided in this addendum are approximate and subject to change based on operational needs

Endpoint and User inventory:

Q: How many total computers does the district have

A: The District maintains approximately 29 total endpoints. This includes both desktops and laptops used across administrative, field, and operational functions.

Q: How many computer are desktops and how many are laptops

A: The District utilizes a mix of desktops and laptops consisting of approximately:

Desktops: 19

Laptops: 10

Final counts may vary slightly as equipment is replaced or deployed.

Q: What is the age of these computers, are they under warranty?

A: we recently upgraded our endpoints, they are a couple years old for the new ones. Older systems are 5+ years old

Q: What operating systems are in place

A: The District primarily utilizes Microsoft Windows 10 and Windows 11 across its endpoint environment. We have a small handful of MacOS devices as well. Any remaining legacy systems are in the process of being upgraded or decommissioned.

Q: How many mobile devices and what types of devices.

A: The District maintains approximately 50 mobile devices, consisting primarily of:

1. Apple iPhones
2. Apple iPads

These devices are used for field operations, communication, and administrative functions. We currently run all iPads on our existing MDM, mosyle, and we are planning to incorporate iPhones into that ecosystem as well.

Q: Do all staff members have their own assigned computer, or are any machines shared

A: There are some machines that are intended for shared use. Most instances are 1 to 1.

Q: Are there any staff members who do not use a computer as part of their role?

A: Yes, certain field-based staff have limited or no daily interaction with a traditional workstation. However, most personnel have access to computing resources as needed, either through shared workstations or mobile devices.

Microsoft and Licensing:

Q: How many total email accounts does the district maintain?

A: The District maintains approximately 56 active email accounts for staff, board members, and service accounts. The licensing gets rotated frequently with seasonals coming and going.

Q: Which Microsoft 365 licenses are currently in use, and how many seats are active for each?

A: Exchange Online: 25,

365 Business Basic: 10

365 Business Standard: 21

Power BI Pro: 2

Copilot 365: 6

Q: Does Training refer to administrator-level training for IT Director or end-user training for staff.

A: It would be for the IT Director, during implementation handoff, there should be some sort of documentation or onsite training so that all the information to maintain newly implemented systems is known by the District to take over day to day maintenance.

Infrastructure and connectivity

Q: What are the current internet speeds and ISPs at both locations? Is there any redundant or failover connectivity in place?

A: The district currently uses comcast for business at both locations, there is no failover implemented. Failover is a desired component as listed in attachment C.

SLCGP Grant and RFP Scope

Q: Are there specific requirements for the SLCGP Grant, or particular items requested in the application? Can we obtain a copy of the grant as an addendum?

A: The State and Local Cybersecurity Grant Program (SLCGP) requires that funded projects align with the development and implementation of cybersecurity capabilities consistent with statewide priorities.

Key objectives of the District's grant application include:

1. Improving network security architecture
2. Enhancing monitoring and incident response capabilities
3. Strengthening endpoint and identity security controls

A copy of the grant application will be provided to the selected vendor upon award to ensure alignment during implementation. At this time, it is not included as part of the addendum.

Q: Would the district consider leasing networking equipment to facilitate automatic hardware refreshes in the future?

A: For the purposes of this RFP, we want to own the equipment

Q: Would the District Consider co-managed services?

A: For the purposes of this RFP, the District is seeking a solution that can be managed independently by internal staff. While the District may consider co-managed services in the future, this project is intended to result in a fully self-sufficient environment owned and operated by the District.

Q: Are you including zero-trust network replacement? Or do you specifically want us to bid for IPsec and VPN?

A: If there is an equivalent solution that accomplishes the same goals that you feel is a better implementation I will leave it up to the discretion of the proposer to decide if that solution makes more sense than the requested. In your proposal explain how it will work better for the project and security posture. As long as the the proposed solution can work into the project in-kind without breaking other components of the project.